



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/1988 /25

Dated: 10/01/2025

A grievance meeting for annual tender of **Furniture & Fixture** for the financial year 2024-25 was held on 07.01.2025 at 10:00 Am in the purchase office of RIC, Rawalpindi. All members of Grievance Redressal Committee, RIC Rawalpindi have attended the meeting. Grievance of following firm was presented before the committee.

1. M/s Friends Traders & General Order Suppliers

1. M/s Friends Traders & General Order Suppliers

The appeal filed by **M/s Friends Traders & General Order Suppliers** was discussed in detail with the members of the Technical Evaluation Committee (TEC). The records and findings of the Technical Evaluation Committee were thoroughly reviewed.

It was observed that **M/s Friends Traders & General Order Suppliers** was found **non-responsive** due to non-compliance with the following:

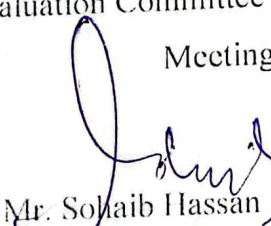
1. **Knock Out Criteria:** Failure to provide mandatory documents under Clause Nos. 3, 4, and 6.
2. **Evaluation Criteria:** Non-submission of required documentation under Clause Nos. 1, 2, and 3.

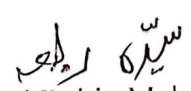
Furthermore, the chairman of the Grievance Committee was informed by members of the TEC that the firm had also failed to attach the **Technical Offer**, which is a critical requirement.


DECISION:

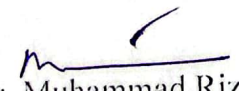
In light of the above findings, the grievance filed by **M/s Friends Traders & General Order Suppliers** is **turned down**, and the decision made by the Technical Evaluation Committee (TEC) shall remain intact.

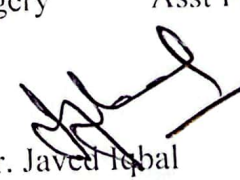
Meeting was ended with the vote of thanks.


Mr. Sohail Hassan
Account Officer
(Member)


Dr. Syed Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)


Dr. Atif Nazir
Asst Prof. of Cardiology
(Member)


Dr. Muhammad Rizwan
AMS (Admin)
(Member)


Dr. Javed Iqbal
Professor of Cardiac Surgery
(Chairman)